

MiraMed On Call Oncology Data Management Services



MiraMed On Call understands the needs of our clients to have credentialed and experienced registry professionals available. Our support includes operational assessments, elimination of backlogs and/or assistance in preparation for a pristine survey, all while operating within the standards of the American College of Surgeons, Commission on Cancer (ACoS, CoC).

MiraMed On Call has built a solid reputation on superior customer service and client satisfaction. We believe that superior customer service begins with the right people and that client satisfaction is maintained with highly-trained professional account managers and recruiters who have experience within the health care industry.

MiraMed On Call is able to provide onsite and remote Certified Tumor Registrars™ (CTRs) to abstract accurate and timely data collection for our clients. Our team members are committed to keeping current with their continuing education regimen in the areas of:

- Collaborative Staging
- Surveillance Epidemiology and End Results (SEER)
- National Accreditation Program for Breast Centers (NAPBC)

Our consultants provide leverage to our clients' programs by keeping up-to-date with the latest information from the CoC, NCRA, NAACR and State/Local registries.

Guaranteed Quality with Integrity

Remote abstracting is a convenient and cost effective solution to meet each one of our client's cancer registry demands. While our client's core team continues to manage their day-to-day operations, our remote abstractors will supplement current staff by assisting in:

- Reduction of backlogs
- Working on special projects
- Supporting clinical research platforms
- Filling temporary vacancies
- Providing vacation coverage
- Assisting in annual survey preparation

We provide a tailored solution for each client's organizational needs.



Our staff is monitored to ensure that productivity and national workload standards of quality are achieved; these include:

- Client and consultant review within the first two weeks of project launch
- Continual progress reporting of abstracted cases
- Quarterly audits for long-term contracts

MiraMed On Call provides data management systems webinars (DMSW) as part of our ongoing effort to provide our CTRs with the most current oncology data management systems information.

MiraMed On Call is a focused health information management service. We are committed to building a quality partnership in support of the abstracted data for cancer prevention and clinical outcomes.

Call Today
1-877-641-9913

www.miramedoncall.com



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